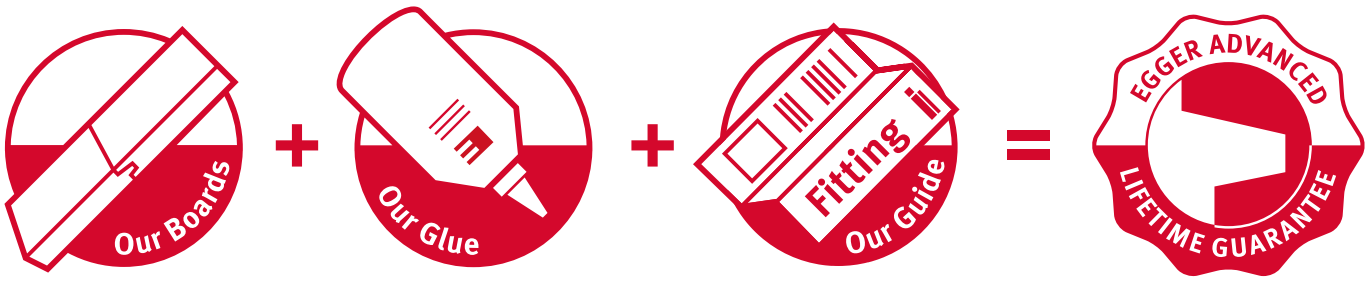
MORE FROM WOOD.

EGGER UK Building Products
The EGGER Advanced Lifetime Guarantee

The EGGER Advanced Lifetime Guarantee covers the structural integrity of the boards when laid by a professional fitter, using EGGER Joint & Joist Adhesive, and installed according to the EGGER Advanced Fitting Guide.

The EGGER Advanced Structural Flooring System



1. Select the correct board for your project from the EGGER Advanced Range.
2. Use in conjunction with EGGER Joint & Joist Adhesive.
3. Follow the fitting instructions set out in the EGGER Advanced Fitting Guide.

In addition to the EGGER Advanced Lifetime Guarantee offered by EGGER, the EGGER Advanced Structural Flooring System, installed using EGGER Joint & Joist Adhesive and minimal mechanical fixings, has been independently assessed and certified fit for its intended purpose, in accordance to KIWA BDA Agrement® BAF-19-129-S-A-UK.

1. What is guaranteed?

EGGER (UK) Ltd. guarantees that the products listed below will be free from any defects which are inherent at the time of manufacture, and the product will structurally perform satisfactorily in its intended use as an internal joisted floor construction (subject to exclusions in Section 2).

- EGGER Protect 18 mm and 22 mm
- EGGER Peel Clean Xtra 18 mm and 22 mm
- EGGER P5 18 mm and 22 mm (to be laid in dry conditions only)

Please note that it is only the structural integrity of the EGGER flooring boards and no other elements of the building, into which the floor is incorporated, which is covered by the guarantee.

Installations should in all instances be carried out, without exception, according to the fitting method set out in the EGGER Advanced Fitting Guide as published by EGGER at the time of construction. EGGER reserves the right to amend the EGGER Advanced Fitting Guide from time to time as a result of any technical changes or modifications to the products or to make any changes that may reasonably be required to improve the guide.

This guarantee is only applicable to parties in the UK and Republic of Ireland. This guarantee is in addition to your legal rights in relation to the products that are faulty or not as described. Advice about your legal rights is available from your local Citizen Advice Bureau or Trading Standards office.

This guarantee is only valid with proof that the boards have been fitted by a professional fitter as EGGER glue should only be used by a professional.

EGGER will not be liable for any consequential loss, whether direct or indirect, resulting from structural defects to the board. These losses include but are not limited to: loss of profits, damage to property, loss of use and loss of reputation.

For further information please visit to.egger.link/agb for EGGER terms & conditions.

2. Exclusions to the Lifetime Guarantee

The guarantee does not cover damage which has been caused to the product as a result of the following occurrences:

- Incorrect installation of the product with regards to fixing or expansion provision on inadequate support from the sub-structure;
- Improper handling, storage and preparation before or during installation;
- Swelling due to weather exposure/climatic conditions which have allowed the ingress of water or moisture into the boards which exceeds the period recommended by EGGER;
- Regular exposure to wetting or high moisture levels;
- Poor or careless workmanship and/or incompetence by the installer;
- Applications of loads which are excessive, or, exceed the load values for which the building was designed for;
- Exposed fitting heads that have not been sealed by EGGER Joint & Joist Adhesive or EGGER Premium Black Tape;
- Fungal attack, or, attack by wood boring insects;
- Extreme weather, such as flooding or high wind;
- Anything else which is not the direct result of a manufacturing defect.

3. What to do if you find a problem with the product

EGGER must be notified in writing of any structural defects to the floor board which are believed to be covered by this guarantee, within 14 days of the defect becoming apparent.

If a structural defect is found, EGGER will repair or replace the faulty product during its lifetime.

Our Building Products Team are available to help with technical information, product enquiries and availability queries.
T 01431 613304
productsupport@egger.com or visit to.egger.link/building